



## **IMPORTANT ANNOUNCEMENT**

As everyone is aware, the travel industry has been significantly affected by the COVID-19 crisis and Casa San Agustín is not the exception.

The effect on our hotel has been unprecedented. As part of the significant decisions made by our Government, Colombia's borders have been temporarily closed to mitigate the spread of the COVID-19 virus.

For this reason, Casa San Agustín has closed its operations temporarily and is expected to reopen on June 30th, 2020.

While this decision was not easy, it is a necessary step to ensure the challenges we are facing can pass quickly, allowing us to reopen our doors to both guests and staff when this situation is behind us.

During this time, however, our team from reservations, banqueting, sales and marketing will continue to receive requests for future dates and can be reached at the following emails and telephones:

Reservations:

[booking@hotelcasasanagustin.com](mailto:booking@hotelcasasanagustin.com)

Sales & Banqueting:

[sales@hotelcasasanagustin.com](mailto:sales@hotelcasasanagustin.com) | Mobile: (+57) 300.3889624

[ventas@hotelcasasanagustin.com](mailto:ventas@hotelcasasanagustin.com) | Mobile: (+57) 321.5189358

Marketing:

[comercial@hotelcasasanagustin.com](mailto:comercial@hotelcasasanagustin.com)

Our thoughts remain with everyone impacted by this unprecedented worldwide event and we look forward to welcoming you back once the Government restrictions have been lifted and it is deemed safe to do so.